

TO: Blue Granite Water Company Customers in the Lake Wylie Service Area

RE: Conservation Protocol for Non-Essential Water Use

DATE: May 31, 2019

Because of heightened water demand in the Lake Wylie area, Blue Granite Water Company ("Blue Granite") has adopted a non-essential water use conservation protocol to promote water conservation during the coming summer months. *The new conservation schedule will begin on Friday, May 31, 2019 and remain in place until October 1, 2019*, unless further extended by Blue Granite.

Blue Granite is implementing the conservation protocol to protect the public health, safety, and welfare of our customers by ensuring adequate water for drinking, sanitation, and fire protection services. The conservation schedule limits the hours and days of use of Blue Granite supplied water for lawn irrigation and other uses, such as power washing driveways, sidewalks, decks, patios, streets, and exterior building surfaces except on Saturdays and Sundays. The commercial use of power washers is permitted under the conservation protocol.

The non-essential water use conservation protocol applies to all Blue Granite Water Customers in the Lake Wylie service area. Please refer to the chart listed below for specific information regarding water uses and permitted days and times. Odd address numbers will follow the "ODD" schedule and even address numbers will follow the "EVEN" schedule.

WATER USE	IRRIGATION SCHEDULE
Residential Automatic/non-automatic Irrigation Systems	ODD - Tuesdays & Saturdays 10 p.m. – 2 a.m. EVEN - Wednesdays & Sundays 10 p.m. – 2 a.m.
Commercial Developers and Homebuilders Automatic/non-automatic Irrigation Systems	ODD - Tuesdays & Saturdays 10 p.m 2a.m. EVEN - Wednesdays & Sundays 10 p.m 2 a.m.
Hose End Sprinklers	ODD - Tuesdays & Saturdays 6 a.m 10 a.m. / 6 p.m 10 p.m.  EVEN - Wednesdays & Sundays 6 a.m 10 a.m. / 6 p.m 10 p.m.
Hand Held Hose	ODD - Tuesdays & Saturdays 6 a.m 10 a.m. / 6 p.m 10 p.m.  EVEN - Wednesdays & Sundays 6 a.m 10 a.m. / 6 p.m 10 p.m.
Vehicle Washing	ODD - Tuesdays & Saturdays 6 a.m 10 a.m. / 6 p.m 10 p.m.  EVEN - Wednesdays & Sundays 6 a.m 10 a.m. / 6 p.m 10 p.m.
Pressure Washing	Saturday & Sunday
No Watering Allowed	Mondays, Thursdays, & Fridays

Blue Granite Water Company



Blue Granite is working hard to manage existing water supplies to ensure essential water uses are protected for all customers. In addition, we are working to secure additional water supply from the City of Charlotte and expect to have those new water resources available to us later this fall. Finally, Blue Granite is investing in additional water storage capacity that should be operational by December 2020. These measures coupled with our customers' adherence to the new conservation protocol will enable us to continue to provide safe, reliable water now and into the future.

We sincerely appreciate your cooperation in this conservation effort. Blue Granite will be monitoring customer usage for compliance with the protocol and will take enforcement measures, as necessary, against those in violation of the conservation schedule. If you have any questions concerning this conservation protocol, please feel free to contact Mr. Reese Hannon at Reese.Hannon@bluegranitewaterco.com or visit our website at <a href="www.bluegranitewaterco.com">www.bluegranitewaterco.com</a>.